IT support and cybersecurity management for local government
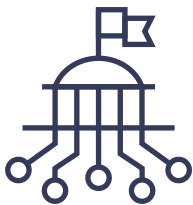
City managers, local mayors, and county administrative staff know all too well the headaches caused by aging IT infrastructure, lowered IT support budgets, and IT staff turnover.

You use the technology you have and do your best to serve your constituents. But still, your workday would go more smoothly if you had someone to answer your IT questions and handle the inevitable tech issues that arise.

OUR TEAM IS TRUSTED BY ALL LEVELS OF LOCAL GOVERNMENT TO HELP THEM BE STRATEGIC, EFFICIENT, AND SECURE:

▸ Cities
▸ Municipalities
▸ Counties
▸ Small towns

OUR COMPREHENSIVE LIST OF SERVICES INCLUDES:

▸ IT maintenance and management
▸ Cybersecurity assessments and management
▸ Strategic IT consulting and planning
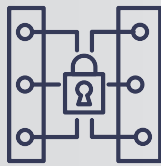▸ ERP solution consulting
▸ 24/7/365 IT monitoring and troubleshooting

SMART CITY SUPPORT

As cities, counties, and even small towns embrace digital transformation, they are finding ways to utilize internet of things (IoT), big data, and artificial intelligence (AI) to serve their constituents in newer and better ways. Our team helps forward-leaning local governments strategize, source, implement, manage, and protect their smart technology assets.
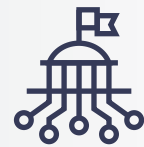
IT ANSWERS AND TROUBLESHOOTING

Because nagging IT issues and problems with computers slow your workday and impede your ability to provide fast service to your constituents, it's important to have IT specialists on your side. By partnering with our firm, you gain a resource for answers to your employees' tech questions and troubleshooting for those issues that could otherwise be roadblocks to getting things done.

IT EXPERTISE TO HELP SECURE AND STREAMLINE EVERY DEPARTMENT

- ▸ City manager's office
- ▸ City attorney's office
- ▸ City clerk's office
- ▸ Finance department
- ▸ Planning department
- ▸ Fire department
- ▸ Police department
- ▸ Public works
- ▸ Recreation, parks, and community services
- ▸ Library
- ▸ Human resources

Protecting all your IT assets and infrastructure

Attacks such as ransomware, malware, and even lone-wolf cyber incursions are now a real concern for local government at all levels. We take the protection of your IT systems seriously, using best practices and deploying cybersecurity strategies that detect and automatically respond to potential threats to your operations. Our incident response team is notified of any suspicious activity and deals appropriately and quickly to avoid danger to systems or data.

Need more information?

PCnet
total IT management

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