



IT Management and Security for Nonprofits Providing You with Tech that Supports Your Valuable Work

Your game-changing vision and good work that benefits our community should be backed up by technology and an IT support team that bolster your efforts.

Our team of IT specialists view serving the tech-related needs of nonprofits in our community as an important part of our work. We believe in the power of positive change as demonstrated by those nonprofits.

We don't want sluggish, glitchy, outdated technologies to limit your effectiveness or efficiency.

Because your network, computers, mobile devices, and cloud assets are critical to your operations, our team designs a custom IT support plan just for you.

Technology Support Designed for a Busy Nonprofit

- ▶ 24x7 advanced performance monitoring: Caring for the health, security, and functionality of your critical network and cloud assets
- ▶ Scheduled preventive maintenance: Keeping your servers, PCs, and other vital network devices functioning optimally, improving reliability and security
- ▶ Backup management: Harnessing industry best practices to keep your environment and essential business data secure, protected, and available
- ▶ Workflow optimization: Optimizing your network by identifying, reporting, and resolving issues in real time
- ▶ Unlimited remote support: Giving you and your staff access to our technicians for IT answers and timely troubleshooting

THE RIGHT IT PARTNER AND THE RIGHT IT APPROACH: DEPENDABILITY AND NO SURPRISES

It's crucial to have an IT partner that can support your mission and help you innovate IT solutions to make your work more streamlined and secure. Our team works with nonprofits every day to deliver comprehensive, proactive IT maintenance and support within a budgeted monthly subscription payment. We make IT support easy, predictable, and affordable for nonprofits.

Our plans come with all the security, support, maintenance, and troubleshooting you need, within an easily budgeted, monthly subscription format.

That means no more big, surprise IT repair bills that take valuable resources away from the good work you are trying to do.



The Benefits of a Comprehensive, Proactive Approach to Your Organization's IT Support

- ▶ 24x7 advanced performance monitoring: Caring for the health, security, and functionality of your critical network and cloud assets
- ▶ Scheduled preventive maintenance: Keeping your servers, PCs, and other vital network devices functioning optimally, improving reliability and security
- ▶ Backup management: Harnessing industry best practices to keep your environment and essential business data secure, protected, and available
- ▶ Workflow optimization: Optimizing your network by identifying, reporting, and resolving issues in real time
- ▶ Unlimited remote support: Giving you and your staff access to our technicians for IT answers and timely troubleshooting

Enterprise-Grade Security within Reach of a Nonprofit's Budget

Your databases contain both personal and confidential information on donors, clients, and projects. We help protect them by delivering cybersecurity measures built for much larger organizations—but budgeted and tailored to yours.

- ▶ 24/7/365 cybersecurity monitoring
- ▶ Cybersecurity incident response
- ▶ Patching and security updates
- ▶ Endpoint security
- ▶ Mobile device security
- ▶ Email security
- ▶ Secure data backups
- ▶ Enterprise-class antivirus and firewall management

Need More Information?



2026 East Phelps, Springfield, Missouri 65802 • P: (417)-831-1700 F: (314)-558-8424

PCNETINC.COM